

delivering engineering excellence

Servi

cleaning

General services
through to deep clean



INTEGRAL

delivering engineering excellence



delivering a personalised service of quality & innovation

With employed operatives and a network of preferred suppliers, we provide the twin benefits of close management and value for money.

Why focus your expertise and energy on managing teams of cleaning operatives when you could be concentrating on developing and growing your business? By simply contracting out your cleaning services you can free up precious time and resource – enabling you to focus on the day to day issues which really matter to your business.

At Integral UK we provide 24/7 national cleaning services to both the public and private sector. Fully ISO 9001: ISO 14001 and OHSAS 18001 accredited we are dedicated to the service we provide, ensuring that quality, the environment and occupational health are considered in all aspects of our daily routine.

With a workforce of over 600 directly employed cleaning operatives, the people we employ are intrinsic to the service we provide and the development of their skills is fostered through quality contract management support, initial inductions and on-going skill based training.

From general cleaning through to specialist deep clean, we provide a range of services which includes; the provision of dust control matting, laundry and washroom services, janitorial supplies, pest control and waste management. And with an established network of product suppliers, our trained

cleaning operatives use only the best materials, the most innovative equipment and are monitored as part of our SLA to ensure quality of service and standards.

Whether you require cleaning services for multi site or single site locations, we can provide bespoke flexible cleaning services at times convenient for your business and in line with your industry's seasonal fluctuations. Criteria and objectives change, but it is the way that the operations teams respond to these changes that sets us apart.

Your dedicated Service Manager will work closely with you to ensure that solutions are tailored to your exact requirements, taking into consideration; business changes, on-site security and time-keeping procedures. Regular reviews are conducted and are part of our procedure to ensure complete service satisfaction.

Our dedication to delivering best practice and best value means that you can be confident of the highest levels of quality and the most cost effective solution. We have the expertise, critical mass and dedication to ensure that you receive both the highest standards of office cleanliness coupled with the confidence of knowing that these tasks are in the hands of the experts.

Discuss your cleaning and building maintenance requirements with us today. Call Stuart Wilson 0121 553 5511 or email stuart.wilson@integral.co.uk

general enquiries **03333 212 216**

our clients

Freeman Grattan Holdings

Geest

Coventry Building Society

Norwich & Peterborough Building Society

Hinckley and Rugby Building Society

Arena Park Shopping Centre

Palace Exchange Shopping Centre

West Orchard Shopping Centre

CBRE

Nissan Motor Parts Centre UK

Triumph

TNT Logistics

Orbit Housing

Phoenix Medical Supplies Ltd

Various PFI Partnerships (Education & Health)

By contracting out the cleaning services you can free precious resources from the constraints of routine task management.



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integral.co.uk

static sites or mobile support?

Integral UK provide an extensive range of services across sectors, from Retail through to Public Sector, Health, Financial and Commercial. Whether you require an on-site 24hr total maintenance team or simply remote support we can provide a solution to suit:

M&E maintenance

- Nationwide coverage, 24/7 365 days a year
- Highly experienced team of over 1,300 employed technicians
- Mechanical and electrical planned and reactive maintenance
- Portable and fixed appliance testing
- Scheduled procedures providing preventative maintenance
- Monitoring of developments and trends to produce cost efficiencies
- Reliability centered maintenance programmes

M&E project management

- Refurbishment, modification and extension of systems in all types of buildings. From individual plant to full turnkey projects
- Speed and flexibility of installation
- Minimal disruption in occupied buildings
- Services include total building refurbishment including ceilings, floors and partitioning.
- Water hygiene procedures & general plumbing works
- Air conditioning and air handling unit replacement and installation
- Boiler and chiller design and replacement
- Specialist electrical testing and installations
- Generator and UPS works
- CCTV and access control
- Public health works

fabric maintenance

- Refresher programmes
- Tarmac laying, car parking installation and repair
- General building maintenance, brickwork and glazing
- Drainage services
- Painting and decoration
- Roofing, plumbing and joinery services, false ceilings; computer and altro flooring, carpeting and partitioning

critical site maintenance

- Maintenance and support of critical technology and business systems
- Development of new regimes to support the latest building technologies
- Support and backup contacts for key functions
- Specialist training to improve operational efficiency (Equipment and fire and safety)
- Creation of quality management procedures

energy & sustainability

Integral UK's Carbon Steps provides you with a complete turn-key solution for all your business energy needs.

We develop tailored strategies, which help save you money and reduce carbon emissions, ensuring your business is not only compliant, but successful in managing the impact of the Carbon Reduction Commitment (CRC Scheme)

- Own personally assigned Carbon Steps energy manager
- Ability to calculate the carbon footprint of your site and buildings
- Provision of in-depth buildings energy usage
- Creation of staff awareness of best practices through structured education
- Provision of a proven energy solution to increase energy efficiency and minimise costs.
- Management and monitoring of energy consumption
- Implementation of energy controls and systems

general enquiries **03333 212 216**



fire services

- Planned maintenance of detection, alarm and extinguisher systems
- Design, commissioning, specification and management of systems installation
- Modifications and system upgrades using conventional and open protocol technology
- Maintenance, service and sales of fire equipment, signage and ancillaries
- Fire training, fire warden and use of equipment courses
- One-off maintenance and repair, fire risk assessment and guidance
- 24/7 365 days a year maintenance and call-out including connection of RedCare and Digital Dialler Systems to a dedicated, UK operated ARC (Alarm Receiving Centre)
- Site surveys for regulatory compliance (single site or national chains)

security services

- Closed Circuit Television
- Access Control
- ID Systems
- Audio-visual door entry
- Asset tracking
- Communication and public address system
- Intruder alarms
- Barrier gate and turnstile
- Automatic number plate recognition systems

PFI/PPP partnerships

- Working in long term partnership to provide vital services to the public sector
- Specialist consultants work in an integrated team to partner with the public sector, delivering services to health, education and other sectors
- The private sector team delivers value for money to the public by taking on and managing significant risks over a long period – 25 years or more
- The principle of 'no service, no fee' is embedded, providing a clear focus and incentive
- Responsibility for the maintenance, repair and replacement of assets is placed with the private sector, thereby ensuring the continuity of vital public services

environmental services (air & water hygiene / treatment)

- Group specialist division provides fully comprehensive air and water solutions
- Compliance with current British Standards, H&S ACoP's and Codes of Practice (BSRIA, CIBSE, HVCA, HSC etc.).
- Ductwork inspections to air quality monitoring and ductwork cleaning
- All areas of water hygiene and treatment.
- Chemical & microbiological analysis, complete cooling tower and water tank cleaning, disinfection and refurbishment
- Comprehensive treatment plant, equipment and chemical packages
- Ability to integrate with other Integral UK services for maximum cost efficiency



cleaning services

- Provision of cleaning services to both private & public sector
- General cleaning to specialist deep and periodic cleansing and window cleaning
- Provide dust control matting
- Laundry, washroom services and janitorial supplies
- Pest control and waste management
- Directly employed staff
- Cost effective supply chain management

interior fit-out & refurbishment

- Nationwide solution for every aspect of interior fit-out and refurbishment.
- Specialist interior fit-out and refurbishment teams provide bespoke solutions
- Ability to deliver rapid one-off projects or ongoing support services for roll-out programmes
- Complete turn-key solution: design, cost out, planning, contract management, build and installation
- Partnership with a renowned joinery manufacturing company, means that we only work with the most experienced and proven craftsmen.
- Design and production in-house enables us to provide bespoke joinery whilst maintaining control of quality and timeframes.
- Implement industry leading standards of quality control, budget and deadline management.

fixed wire / PAT testing

The Electricity at Works Regulation 1989 requires that electrical fixed installations be tested and inspected at regular intervals.

- NICEIC approved contractors, carry out all planned and reactive electrical works
- Compliance checks and regular electrical testing
- Ability to adapt to all build environments and regulations
- PAT testing and thermal surveying
- Testing of electrical distribution equipment in accordance with BS7671 17th Edition Wiring Regulations.
- Regional support is available 24/7 to ensure that your business is always fully operational



our services



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